

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	316,381
\$	121,888
\$	90,255
\$	57,594
-	29,027
\$	28,567

A one-time expense of \$_____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Nadine Tremble
Investigative Coordinator

4/22/11

Date

Reviewed and Certified By:

Nadine Tremble
District PO Review Coordinator

4/22/11

Date



05/16/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the OLD CHATHAM Post Office
Docket No. 1376004

This is to advise you that on 05/17/2011, I will post for public comment a proposal to close the OLD CHATHAM Post Office in Columbia, Congressional District No. NY-20.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN
District Manager
ALBANY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



05/16/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
OLD CHATHAM Proposal
Docket No. 1376004 - 12136

Please post the enclosed proposal to close the OLD CHATHAM Post Office in the lobby. The proposal must be posted in a prominent place from 05/17/2011 through close of business on 07/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/17/2011

Date of Removal: 07/18/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE OLD CHATHAM, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Old Chatham Post Office:

The Postal Service is considering the close of the Old Chatham Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Old Chatham Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.



ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1376004-12136

ITEM NO. 33

PAGE 1

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on August 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

The Old Chatham Post Office, an EAS-13 level, provides service from 09:00 to 13:00 and 14:30 to 16:45 Monday - Friday, 09:00 to 11:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 11:00 on Saturday to 154 post office box customers and 345 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 27 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$66,834 (174 revenue units) in FY 2008; \$51,008 (133 revenue units) in FY 2009; and \$49,230 (128 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at Chatham Town Hall, 488 Route 295, Chatham, NY 12037 to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On April 22, 2011, 504 questionnaires were distributed to delivery customers of the Old Chatham Post Office. Questionnaires were also available over the counter for retail customers at the Old Chatham Post Office. 179 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the East Chatham Post Office, an EAS-15 level office. Window service hours at the East Chatham Post Office are from 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. There are 183 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Concerned about the reliability of the carrier |
| Response: | Should you experience misdelivery in the future please contact the Consumer Affairs office at 518-452-2376. |
| 2. Concern: | Customer concerned about carrier losing his position. |
| Response: | The delivery of your mail will continue uninterrupted by your current mail carrier. |
| 3. Concern: | Customer expressed a concern about irregular hours that the rural route serves the community |
| Response: | Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away. |
| 4. Concern: | Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages |
| Response: | The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. |
| 5. Concern: | Customers asked why their post office was being discontinued while others were retained |

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

6. **Concern:**

Customers asked why their post office was being discontinued while others were retained

Response:

The customer asked why the Old Chatham Post Office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

8. **Concern:**

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

9. **Concern:**

Customers felt the cost of postage was increasing while service was decreasing

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

10. **Concern:**

Customers felt the post office should remain open since they paid taxes

Response:

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

11. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

12. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Old Chatham Post Office.

Response:

East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

13. **Concern:**

Customers were concerned about a change of address

Response:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

14. **Concern:**

Customers were concerned about mail security

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

15. **Concern:**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

16. **Concern:**

You were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. **Concern:**

Customer expressed a concern about package delivery and pickup

Response:

For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

18. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

19. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

20. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

21. **Concern:** Customer asked why wasn't a postmaster hired for Old Chatham?
- Response:** All management positions were frozen in anticipation of the reorganization.
22. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
23. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery
- Response:** Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.
24. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
25. **Concern:** Customers were concerned about later delivery of mail
- Response:** A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
26. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Old Chatham is an unincorporated community located in Columbia County. The community is administered politically by Chatham. Police protection is provided by the NY State Police. Fire protection is provided by the Tri Village. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheephearers, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Reality, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Old Chatham Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the PostOffice. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. |
| 2. Concern: | Customers expressed concern for loss of community identity |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. |
| 3. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |

4. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
- Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on August 02, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,567 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 36,381
Fringe Benefits @ 33.5%	\$ 12,188
Annual Lease Costs	<u>+ \$ 9,025</u>
Total Annual Costs	\$ 57,594
Less Annual Cost of Replacement Service	<u>- \$ 29,027</u>
Total Annual Savings	<u>\$ 28,567</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster retired on August 02, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Old Chatham Post Office provided delivery and retail service to 154 PO Box customers and 345 delivery route customers. The daily retail window transactions averaged 27. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$28,567 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Old Chatham Post Office and East Chatham Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



ERIC TIEMANN
Manager, Post Office Operations

05/17/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



07/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Nadine Tremblay".

NADINE TREMBLAY
Post Office Review Coordinator
30 KARNER RD
ALBANY, NY 12288-9992



A. Office

Name: OLD CHATHAM State: NY Zip Code: 12136
Area: NORTHEAST District: ALBANY PFC
Congressional District: NY-20 County: Columbia
EAS Grade: 13 Finance Number: 356125
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Nadine Tremblay
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085

Date: 07/21/2011
Fax No: (518) 464-7429

DOCKET NO. 1376004-12136
ITEM NO. 36
PAGE 2

Date of Posting: 05/17/2011

Posting Round Date:



Date of Removal: 07/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

DOCKET NO. 1376004-12136
ITEM NO. 36
PAGE 3

Date of Posting: 05/17/2011

Date of Removal: 07/18/2011

UNITED STATES POSTAL SERVICE



**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE**



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Copies of the proposal and optional comment forms are available upon request at the Old Chatham Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1376004-12136
ITEM NO. 36
PAGE 4

Date of Posting: 05/17/2011

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UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
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30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1376004-12136
ITEM NO. 36
PAGE 5



Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 07/15/2011

Postal Customers of the Old chatham Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Old chatham Post Office, which was posted 05/17/2011 through 07/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Old chatham Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink, appearing to read "Eric Tiemann". The signature is fluid and cursive, with a large initial "E" and a long, sweeping underline.

ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

RE: Old Chatham NY
Docket# 1376004-12136
Item 38
Page *a*

June 24, 2011

Memo to the record: On 6/21/11 correspondence containing 29 customer optional comment forms signed by local Old Chatham residents along with a cover letter was received from Richard J. Dorsey, Attorney at Law.

On 06/24/11, all customer comments were answered and an acknowledgement of receipt was mailed to Richard J. Dorsey, Attorney at Law, PO Box 48, Valatie, NY 12184 advising all documentation was added to the official record.

Jane Wolfgang

Jane Wolfgang
A/Optimization Coordinator



DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 6

June 24, 2011

Richard J. Dorsey
Attorney at Law
PO Box 48
Valatie, NY 12184-0048

Dear Mr. Dorsey:

The United States Postal Service is in receipt of your letter dated June 17, 2011 along with the local residents optional comment forms you recently submitted. All documentation has been added to the official record.

Thank you again for your interest and support of the United States Postal Service.

Sincerely,

A handwritten signature in cursive script that reads "Jane Wolfgang".

Jane Wolfgang
A/Post Office Optimization Coordinator
USPS
Albany District
30 Karner Road
Albany NY 12288-9996

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE C

Rev'D 6/21/11

Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

June 17, 2011

Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

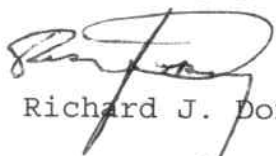
Transmitted are many sheets of customer optional comment forms signed by local residents in opposition to closing the Old Chatham Post Office.

As is obvious, these are not canned responses but set forth heart felt sentiments from a sample of the many people who would be adversely effected by such a change.

We continue to emphasize this proposed closure hurts the community. It also puts a substantial burden on present users to travel to East Chatham. This represents a 3 mile trip each way from the Old Chatham square over steep hills and a narrow obsolete bridge.

There continues to be a feeling that this is an attempt to bolster business at a further away facility previously overbuilt and rented by the Postal Service.

Very truly yours,



Richard J. Dorsey

Enclosures

cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

Optional Comment Form

ITEM NO. 38

Following are comments I wish to make concerning the proposed discontinuance of the CHATHAM Post Office. PAGE 1

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I strongly disagree with the closing of old Chatham Post office because we regularly use it for money order, stamps, mailings. we rarely leave old chatham, this would be a huge inconvenience.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

JACKSON'S, the Country store, + the Post office are the center of old Chatham. It is what make the community. People go to the Post office, they go to store, or Jackson's that's what they do. It would hurt business.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please do not close the Post office. There is no doubt it would negatively affect business. Times are tough enough don't make it worse.

Name of Postal Customer

BARRY JACKSON

Signature of Postal Customer

Barry Jackson

Mailing Address

PO 57+35 Old Chatham

City, State, and ZIP Code

N.Y. 12136.

Date

5/23/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

CLOSURE WOULD BE VERY INCONVENIENT
AND DIFFICULT.

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 2

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THERE IS A LOCAL COMMUNITY WHICH
IS "ORGANIZED" AROUND THE
OLD CHATHAM POST OFFICE.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

DAVID A. DEWEESE

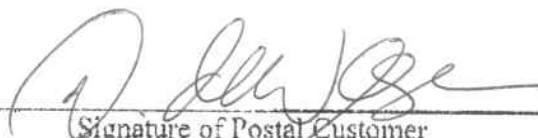
Name of Postal Customer

P.O. BOX 168

Mailing Address

OLD CHATHAM, NY 12136

City, State, and ZIP Code



Signature of Postal Customer

22/05/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would have to drive to get my mail.
Waste of Gas

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 3

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our Business would suffer. Loss of Community

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Unemployment for Postal Workers.

BRIAN ALBERT

Brian

Name of Postal Customer

Signature of Postal Customer

639 ALBANY TURNPIKE ROAD P.O. BOX 238

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

5/27/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

See #3

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 4

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Columbia County is a unique blend of beautiful unspoiled country and well preserved historic & early homes. The Hamlet of "Old Chatham" is the area name most recognized. It is synonymous with Horse Country, Beaulieu Country Ride, quiet country roads, weekend retreats, Hunt Club and pure laid back country living. I am afraid that by closing this Post Office, the chance of eventually losing the identity of "Old Chatham" is very real. You say no, but it has happened before in important areas where you made the same promise.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The antiquated single lane bridge on the Albany Turnpike will more than likely, in the near future, have to be closed for reconstruction. When this occurs it will be for an indefinite long term. This is the only ingress/egress we have to the East Chatham P.O. Thus it will be very inconvenient.

PATRICK A. LEARY
Name of Postal Customer

ROBERT G. LEARY

Roll Leary
Signature of Postal Customer

142 Riders Mills Rd
Mailing Address

OLD CHATHAM, NY 12136
City, State, and ZIP Code

5-30-11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuation of the CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
 I seriously doubt that there is anyone living in Old Chatham, as their primary residence, who would vote to close the Old Chatham Post Office. If the questions are worded ambiguously so as to elicit an answer that is inferred as negative is hardly cricket.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
 Most of us are elderly and to think of walking to East Chatham to pick up or deposit mail is insane. Our winter weather is not amenable to this sort of exercise. There are three long and arduous hills to negotiate. It is bad enough to drive these roads in winter.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
 If cost effectiveness is a consideration, then an adjustment in postal fees is an option. Perhaps a reduction in paper work required of the personnel with a resulting reduction of force would suffice. There must be, in the Postal hierarchy, staff of sufficient prowess to come up with alternatives. Privatization is also an option. Then fees would increase to cover costs.

Name of Postal Customer
 DOUGLAS L. BURGESS

Signature of Postal Customer
 Douglas L Burgess

Mailing Address
 706 Co. Route 13

5/29/2011

City, State, and ZIP Code
 Old Chatham, NY 12136-2406

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Closing the post office will negatively affect the Old Chatham community in more than just a "community sense." The inconvenience of travelling to E. Chatham as well as the loss of ~~some~~ proper service will have a major impact.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The community values the tradition and service the OC P.O. represents. Additionally, loss of jobs & the challenge of interacting with a larger postal facility will negatively impact the residents of this community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe closing the Old Chatham P.O. will eventually be more costly to OC residents and to the US Postal system.

Brian Bean
Name of Postal Customer

[Signature]
Signature of Postal Customer

973 Albany Trke
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

29 May 2011
Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 6

Q

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It is very convenient to have the post office in Old Chatham

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It represents a business community in Old Chatham. When going to the post office, people can go to the store or restaurant.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It is the heart of the community. It will cost more to close than remain open.

James Klenkman
 Name of Postal Customer
 Signature of Postal Customer
 Mailing Address
 Old Chatham, NY 12136
 City, State, and ZIP Code
 Date
 5/17/11

DOCKET NO. 1376004-12136
 ITEM NO. 38
 PAGE 7

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The distance from my house to E. Chatham Postoff. is about 5 miles. I'm 80 yrs old and my wife is legally handicapped. Does anyone expect us to meet the mail delivery person, or, do you consider appropriate that money left in our rural delivery box could be stolen.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Winter would be disastrous.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I've been to the E. Chatham Postoff. 4 or 5 times in the last 3 years to do postal business. No other customers were there. The office is obviously to large for that area.

James A. Carter

Name of Postal Customer

James A. Carter

Signature of Postal Customer

71 Howes Rd

Mailing Address

Old Chatham, NY 12136-

City, State, and ZIP Code

May 23, 2011

Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 8

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have no reason to be dissatisfied with the service as it is. To have the present post office is convenient for me and I do not wish to see the change elsewhere.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will be extremely inconvenient for many of our elderly residents to navigate the steep & curving road from Old Chatham to East Chatham, especially in the winter. The East Chatham railroad bridge itself is a hazard.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please do not adopt this proposal. We are presently located an additional three miles from Old Chatham to East Chatham (or 6 round-trip miles).

SHIRLEY ROSEN
Name of Postal Customer

Shirley Rosen
Signature of Postal Customer

396 Rte 13
Mailing Address

Old Chatham, N.Y. 12136
City, State, and ZIP Code

5-23-11
Date

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 9

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Do not change Old Chatham Post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There has always been a Post office in Old Chatham

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If you move Post office to East Chatham
This is 6 miles round trip on bad road in winter.

Melvin Wheeler Claire L. Wheeler

Name of Postal Customer

Signature of Postal Customer

P.O. Box 172

Mailing Address

Old Chatham, N.J. 12136

City, State, and ZIP Code

5/23/11
Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 10

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Loss of the Old Chatham P.O. would make it difficult & inconvenient for me to send express mails & packages. The post office in East Chatham is a terrible round trip journey for me.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is a place to meet & greet people - send notices & leave notices and get information about local events.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The post office is important for carrying on business and social functions. If the Post Office in East Chatham is closed, I will utilize FedEx and UPS for pickup at my office and home instead.

Charles Kleinbaum
Abby Kleinbaum

Abby Kleinbaum
10 miles Round trip to East Chatham

763 County Rte 13, Old Chatham

Old Chatham, NY 12136

5/22/11

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

would have unfavorable effects - We would have to Travel much more distance to get our daily mail.
11 - More gas use

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

would have unfavorable effects on the community - As people come to the post office it has very positive effects on the business in the community. - Having the post office here in Old Chatham - is very positive in many ways.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

All the people who currently use this Post office would have to travel a distance to get their secure mail - this would also use more gas.

Marjorie V. Cartwright
Name of Postal Customer

Marjorie V. Cartwright
Signature of Postal Customer

PO Box 44
Mailing Address

Old Chatham NY 12136
City, State, and ZIP Code

5/22/11
Date

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 12

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

O.C. P.O. Serves a larger area than East Chatham, in days of HIGH Gasoline Prices -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The O.C. post office for more efficient to this larger area

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The O.C. P.O. used by FDR A reasonably certainly by another President, I am still worth remembering as such

Douglas AR

AR Douglas

Name of Postal Customer

Signature of Postal Customer

Mailing Address

O.C.
City, State, and ZIP Code

Date

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 13

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The effect for me would be extremely negative. When I did have a rural box - mail was dispersed throughout my neighborhood several times after mail box "downed" by cars/trucks.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The P.O. is an integral part of the community - we depend on it! I may buy stamps in several booklet form - but packages to children/grand-children more often. We post community happenings on board, too.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I am a senior (we have many in the community), and, do believe drive to East Chatham from Nov. - April could be hazardous driving the 3 miles in either direction.

Name of Postal Customer

June H. Mayton

Signature of Postal Customer

June H. Mayton

Mailing Address

P.O. Box 5, Old Chatham, NY 12136

City, State, and ZIP Code

Date

5/22/11

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 14

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I can walk to The PO in 5 minutes -
(If That RR bridge, which looks precipitous,
is closed, that means we drive to Chatham
Ctr. take 66 to Chatham, \$29.5 to E.
Chatham - WAY TOO FAR

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The OCPO is a community meeting
place & a vital part of the fabric
of the hamlet.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We all understand that the move to
East Chatham would mean the inevitable,
eventual loss of our old Chatham
address, and Zip code which
contributes ~~greatly~~ greatly to our
property values -

DALLAS BRINEY

Name of Postal Customer

Dallas Briney

Signature of Postal Customer

PO Box 129

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

5/24/11

Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 15

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

On a regular basis, we pick up large parcels at the Old Chatham P.O. - too large for rural delivery. During winter months, we will have to travel the Albany Tpk - the only access road to E. Chatham. This makes round trips for mail 11 miles of potentially dangerous roads. Getting this mail may now be delayed because of road conditions, etc. During winter, the danger heightens - especially for senior citizens.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

50% of the time, we stop at the Old Chatham County Store for merchandise when we go to the Post Office. This could represent a loss of revenue for merchants in ~~the~~ Old Chatham. The loss of the OC PO would take away the good sense of community that we, and our neighbors, have enjoyed for many years.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is a unique community. So unique it is the only Old Chatham listed in the U.S.P.S. throughout the U.S. Since we must pick up large packages at the OC PO, creating 2500 miles of car travel by year if the OC PO is closed, this won't be an inconvenience & added expense, it would also be detrimental to the environment & economy.

Name of Postal Customer

Florence KATSOS

Signature of Postal Customer

Florence Katsos

Mailing Address

P.O. Box 131

City, State, and ZIP Code

81d Chatham, NY 12136

Date

6/4/11

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 16

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
MAJOR INCONVENIENCE, SINCE I DRIVE BY POSTOFFICE TWICE A DAY - TO MAIL LETTERS + BUY STAMPS. OTHER POSTOFFICES ARE FAR AWAY FROM WHERE I LIVE.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
WE WOULD LOSE A PLACE WHERE NEIGHBORS MEET EACH OTHER WHICH IS GOOD FOR A COMMUNITY. IT WOULD BE A BURDEN ESPECIALLY ON OLDER FOLKS, WHO WOULD BE FORCED TO DRIVE TO DO MAILINGS, ETC. ROADS ARE NOT THAT GREAT
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
SAVE MONEY OTHER WAYS. FOR EXAMPLE - NO SAT. DELIVERY. COME UP WITH NEW IDEAS TO SAVE/MAKE MONEY

DEAN HURLEY

Name of Postal Customer

Signature of Postal Customer

PO BOX 81

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

5/27/11

Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 17

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Postal Service is no longer considered "a service" when the Powers That be make it an inconvenience to the public by closing our local office. Why should the customers who are the sole support of the postal operation be penalized.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

IT would be another thing taken from us. The people of the community should be heard. It's the center of our town and money shouldn't be an issue, since 80% of the post offices don't make a profit.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Instead of closing post offices, come up with some innovative ideas to raise revenue and compete. Closures aren't going to solve the problems. If they were, you would start with post offices with no rural routes, fewer customers and less revenue.

Gail Lundy

Name of Postal Customer

Gail Lundy

Signature of Postal Customer

947 Albany Trk

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

5/23/11

Date

Than Old Chatham. A vacancy, created by design is no comparison. I don't think the last postmaster retired - she was far too young! Finally, could it be a consolidation with East Chatham would justify the \$5000 a month rent? I bet there's no profit being made there!!

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will lose a lot of convenience + sense of place. My friends who pick up their mail ~~are~~ feel they will be losing the center of their community.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The quality of life for people living in small rural communities will be significantly reduced as the local post office provides a center, a sense of community, a hearth to small town life, to people's face-to-face encounters. In winter weather the effects of closing will be magnified in terms of safety, isolation + convenience.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The US Postal Service is doing an extraordinarily dismal job of informing us about the economies it hopes to ~~attain~~ ^{attain} by this sort of action—Facts, numbers, a systematic laying-out of your logic would be most helpful—unless plans to diminish all services are too frightening to reveal.

Name of Postal Customer

Amy K White

Signature of Postal Customer

Amy K White

Mailing Address

638 Pitt Hall Rd.

City, State, and ZIP Code

Old Chatham, NY 12136

Date

5/26/11

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 19

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I live 2 miles north of the Post office. East Chatham would be completely out of my way.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many people walk to the Post Office and the store in the square in town. This is a wonderful meeting place for Old Chatham residents and it is very important to keep the heart of the community alive.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The post office does bring in revenue.

Lynda Van Alstyne

Name of Postal Customer

Lynda Van Alstyne

Signature of Postal Customer

P.O. Box 81

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

5/25/11

Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 20

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have a feeling that the service will go down hill even though it is said this will not happen

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This post office is a great part of old Chatham and should not be taken away from us to benefit a few.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If at the end of the 1st year when we file our taxes a small fee of \$5.00 or 10.00 over the nation would be enough money so no postal office would have to be closed. We pay to send but do not pay to have it delivered

Paul Tramm
Name of Postal Customer

Jocanne L. Davis
Signature of Postal Customer

473 Ford Rd
Mailing Address

old Chatham NY
City, State, and ZIP Code

6-10-11
Date

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 21

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Hard to imagine that putting the P.O. much further away could make it any other than less effective. Certainly inconvenient and costly because of gas.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very negative. The O.C. P.O. is central to our community. The P.O. & The store are the heart.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

TIM BRINLEY

Name of Postal Customer

Tim Brinley

Signature of Postal Customer

Box 129

Mailing Address

Old Chatham NY

City, State, and ZIP Code

12136

Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 22

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would not be as convenient if residents had to go to East Chatham for their mail especially in the winter if the roads are bad.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is a place to see your neighbors and discuss town business or meet new members of the community. In the country with houses sometimes more isolated than the village it is, like the general store, a place to socialize.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Thomas M. Cummings
Alex R. Cummings

Name of Postal Customer

Signature of Postal Customer

P.O. Box 183

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

5/23/11

Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 23

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

YES! TO KEEPING OLD CHATHAM POSTOFFICE WITH LOYAL COMMUNITY ATTACHMENT

NO! TO SHUNTING OLD CHATHAM POSTAL REQUIREMENTS
TO MALDEN BRIDGE POST OFFICE ABOUT 1 MILE NORTH
TO EASTCHATHAM POST OFFICE ABOUT 3 MILES SOUTH EAST
VIA SEVERAL HILLS
VIA NARROW RAILROAD BRIDGE

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

VIA MUDDLED 35 MPH HIGHWAY (295) INTERSECTION
VIA ALB. TPK 2 RAMP SPLIT @ 295 JUNCTION
WITH ADJACENT COUNTY 9 TRAFFIC SPLIT AWAY
WITH INTERSECTING FINCH ST. INTRODUCING ADDITIONAL
TRAFFIC DANGER!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

HOW DID SCOTIA NY SWING THE
POLITICAL PENDULUM

G.E. FOSTER

Name of Postal Customer



Signature of Postal Customer

P.O. Box 135

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

MAY 29 2011

Date

**"ALL I WANTED
WAS TO GET MY
MAIL"**

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 24

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

On a regular basis, we pick up large parcels at the Old Chatham P.O. -- too large for rural delivery. During winter months, we will have to travel the Albany Tpk -- the only access road to E. Chatham. This makes round trips for mail 11 miles of potentially dangerous roads. Getting this mail may now be delayed because of road conditions, etc. During winter, the danger heightens -- especially for senior citizens.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

50% of the time, we stop at the Old Chatham County Store for merchandise when we go to the Post Office. This could represent a loss of revenue for merchants in ~~the~~ Old Chatham. The loss of the OC PO would take away the good sense of community that we, and our neighbors, have enjoyed for many years.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is a unique community. So unique it is the only Old Chatham listed in the U.S.P.S. throughout the U.S. Since we must pick up large packages at the OC PO, creating 2,500 miles of car travel by year if the OC PO is closed, this would not only be an inconvenience & added expense, it would also be detrimental to the environment & economy.

Name of Postal Customer

Signature of Postal Customer

William E. Kirtsov

William E. Kirtsov

Mailing Address

P.O.B. 131

City, State, and ZIP Code

Old Chatham NY 12136

Date

6/4/11

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 25

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will move my business to New York City without the Old Chatham Post Office. Do Not dare close it.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will end Old Chatham as a walking community and decrastate local businesses.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This is an unwise, political move to appear to save money. It will cost much more to Old Chatham residents and will save USPS nothing.

WILLIAM BEIACHE

[Signature]

Name of Postal Customer

Signature of Postal Customer

Mailing Address

76 Phelps Road

City, State, and ZIP Code

Old Chatham, NY 12136

Date

6/4/2011

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 20

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We rent a PO Box here in Old Chatham because of the incredible convenience. The alternate office would not receive our business. Mailboxes lining this historic hamlet would be atrocious! The change of address issue is undesirable to me AND I LOVE my current address!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We moved here to Old Chatham because of its history and charm, the post office is part of that. With the Main Square being the hub of what goes on around here you can picture this same scene 100 yrs or more ago. The alternate post office is not that kind of location at all. The gathering aspect lends us to help neighbors more and bonds the community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is an address each member is proud of, and I payed extra to get it and live here. The independence and bonding that goes on here is unique and being lost in other places. We value it here, we want the hub of our community to continue and it should!

Robert + Mary Cierbo

Name of Postal Customer

Mary J. Cierbo

Signature of Postal Customer

PO Box 234

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

6/8/11

Date

DOCKET NO. 1376004-12136

ITEM NO. 38

PAGE 27

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are NO favorable effects
The service we presently have is
excellent & MUST NOT be changed.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very Negative impact on community
as this is the heart of our
historic hamlet a meeting place.
No question the businesses in this
hamlet will suffer if not close down.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Do NOT close this Post Office Down or
you will destroy one of the most
historic & beautiful hamlets in NYS!

Karen A. Murphy

Name of Postal Customer

Signature of Postal Customer

76 Phelps Road

Mailing Address

Old Chatham NY

12136

Date

5/25/11

City, State, and ZIP Code

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 28

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*Would make doing business
more difficult.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*With the loss of the P.O. Old Chatham
would lose some of its charm &
Identity*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Robert Jackson

Signature of Postal Customer

Robert Jackson

Mailing Address

1017 Albany Turnpike Old Chatham NY 12136

City, State, and ZIP Code

Date

DOCKET NO. 1376004-12136ITEM NO. 38PAGE 29



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
----------	------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

You have restricted hours at Braintree so can't purchase stamps there.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I am a walker - don't want my mail & parcels sitting out during walk

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Chatham



Personal needs

NY



Banking

NYC



Employment

NYC



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Jeff Sero

Address:

PO Box 211

Telephone:

646-298-6633

Date:

5/8/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We pass E. Chatham P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

it's further to go to E. Chatham. Friendly
neighborhood service is what we have in Old Chatham

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Valencia & Chatham



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Lorh McElroy & Ren Wright

Address:

PO Box 164, on 206 Riders Mills Rd

Telephone:

517-794-8515

Date:

5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO *Community Connection!*
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

By choosing to live in a rural area, I must travel past East Chatham and Chatham Post Offices occasionally, but I always use the Old Chatham Post Office when I need USPS services.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Primarily to Chatham or Albany
<input checked="" type="checkbox"/>	Personal needs	"
<input checked="" type="checkbox"/>	Banking	"
<input checked="" type="checkbox"/>	Employment	"
<input checked="" type="checkbox"/>	Social needs	"

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

The only other 2, OCCS & Jacksons

and if it is, we'll all miss it terribly.

Name:

Jennifer & Bryan Sothenden

Address:

70 Haddock Hill Road, Old Chatham NY
12136-1817

Telephone:

518 794 0372

Date:

5/2/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: PETER ALDRIDGE

Address: 99 THORNE ROAD, OLD CHATHAM NY 12136

Telephone: 518 794 0248

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO YET
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: WE WOULD HAVE TO DRIVE MILES AWAY TO DO DAILY MAIL PICK-UP. WE CURRENTLY WALK FROM OUR HOUSE.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

KAREN SUEN-COOPER

Address:

619 ALBANY TURNPIKE, OC NY 12136

Telephone:

518 794 0057

Date:

11 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

May 11, 2011

Optimization Coordinator
US Postal Service
30 Karner Road
Albany, NY 12214-9653

Re: Possible Closing of Old Chatham Post Office

Dear Sir/Madam,

I am writing to you in relation to my concern and dismay in relation to the possibility of the closing of the Old Chatham Post Office. I completely agree with all the reasons on the attached memo; all are valid and serious points. But in addition I would like to say that my house is three miles down the road from the Post Office, which is convenient and within biking or even walking distance. However, if my PO Box were moved to the post office in East Chatham, which is six miles away, it would mean I would have to drive there and back which is a total of twelve miles. Done a few days a week, that is a good amount of time and wasted gas.

The Old Chatham Post Office is much more than a post office but a meeting point for many people who usually walk there and discuss all manner of things. It is the heart of our community and we are proud of it and its long history.

Please don't close it!

Thank you.

Regards,



Henry Meleck
1421 County Route 13
Old Chatham, NY 12136

PO Box 148

10 REASONS TO KEEP THE POST OFFICE IN OLD CHATHAM OPEN

(1) Going to East Chatham to do daily postal business would involve 6 miles of driving each day. With skyrocketing gas prices that would be very costly over the course of a year.

(2) The drive to East Chatham can be dangerous. It has three huge hills—treacherous in sleet, snow and ice, Nov.-Mar. (Some of us have skidded off the road; some have been unable to get up the hills; the police have sometimes closed the road.) The road also has a derelict (condemned) trestle over the train tracks into East Chatham. Finally there's the dangerous intersection of Route 295 & Albany Tpk with a sharp turn up the incline onto the trestle, with no visibility of oncoming drivers.

(3) Many of the residents of Old Chatham are senior citizens, some with disabilities. Some of us have mobility issues, some vision issues, some driving issues. Getting to the Old Chatham Post Office is doable for us—whether by foot or by car. Getting to East Chatham is not.

(4) The Old Chatham Post Office is part of a business community along with The Country Store and Country Store Restaurant, and Jackson's Old Chatham House. All of these businesses help sustain each other by bringing traffic, trade and visitors to the area. If the Old Chatham Post Office closes, some patrons will shift trade from our hamlet to other stores and restaurants.

(5) The thriving Old Chatham hamlet center, anchored by the Post Office, supports the cohesion of our hamlet as a living community, and increases the desirability of our community for residents, visitors and homebuyers—and in turn enhances our property values. It also provides a long-standing and important social arena for people to connect, particularly our senior citizens.

(6) The Old Chatham Post Office provides us with fine services here (stamp purchases, certified mailings, money orders, priority mailings, package pick-ups, holiday mailings, etc.). Many of us also have postal boxes so we can get our business and personal mail by 10 AM (with rural delivery we would not get it until 5 PM). It would be a hardship to have to go to East Chatham. (Please note that the East Chatham Post Office is only leased by the Postal Service, just as Old Chatham is.)

(7) It seems there's much more use of the Old Chatham Post Office than the East Chatham one. We hardly ever see a car there or people walking there. Our Old Chatham Post Office seems the busier one (maybe because we'er a busier hamlet). So *this* is the Post Office that should stay open.

(8) If the Old Chatham Post Office closes, we're in danger of losing our Old Chatham addresses. Whatever the Postal Service says now, we're likely to lose our address and our community identity in the future. Two retired postmasters have shared their knowledge about that happening elsewhere.

(9) So many of our community's historical features—the school, church, and pond—have been destroyed by short-sighted thinking. We can't let the Old Chatham Post Office (which was on this very site in 1880) be abandoned too. We must keep it as part of our history and community life.

(10) We can't support the notion that Old Chatham doesn't deserve to have its own post office—when so many other communities, including many smaller communities, all over America have post offices of their own. We're told that we're one of many regional post offices being studied for closure. (Some will close, some will not.) We're told that *our* post office is at risk since the senior staffer retired 3 years ago. That's a very arbitrary reason to penalize the people of Old Chatham.

THE DECISION WILL BE MADE SOON!! OPPOSE THE CLOSING ASAP.

✓ ✓ **Write to:** Optimization Coordinator, US Postal Service, 30 Karner Rd., Albany 12214-9653

REQUEST ASSISTANCE FROM FEDERAL OFFICIALS ASAP.

• Congressman Gibson (610-8133) • Sen. Gillibrand (431-0120) • Sen. Schumer (431-4070)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

at East Chatham



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

ANNA NOSEI

Address:

Ridder's Mills Road Old Chatham / 190 Riverside DR
New York NEW YORK 10024

Telephone:

518 794 7783

212 724 6758

Date:

May 10

2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: THE POST OFFICE IS PART OF COMMUNITY and their SERVICE IS DEEPLY VALUED. THEIR FRIENDLY COURTEOUS PRESENCE WOULD BE MISSED. I FEEL MY MAIL IS SAFER THERE THAN MY HOME.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? THE CONVENIENCE IS FANTASTIC.

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MARTIN COOPER

Address: 619 ALBANY TURNPIKE, OC, NY 12136

Telephone: 518-794-0057

Date: 11 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

CHATHAM



Personal needs

ALL IN CHATHAM



Banking

IL



Employment

RETIRED



Social needs

VARIOUS

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

JOAN WECHSLER

Address:

P.O. Box 143

Telephone:

518 392-4661

Date:

MAY 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Joan K. Wechsler

DOCKET NO. 1376204-12136

ITEM NO. 38

PAGE 50

I AM A 70 YEAR OLD
WIDOW LIVING ALONE.

I DRIVE TO THE
OLD CHATHAM POST OFFICE
DAILY AND TO THE STORE
NEXT DOOR.

DRIVING TO EAST CHATHAM
IS JUST TOO LONG AND
DANGEROUS DURING
THE WINTER AND DURING
HEAVY RAINS.

PLEASE KEEP THIS
OFFICE OPEN AND AVAILABLE.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

SALLY SIMMONS

Address:

7 DEPOT LANE, OLD CHATHAM, NY 12136
6 GAYLORD DRIVE, WILTON, CT 06897

Telephone:

203-762-8614

Date:

5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I AM HOPING THE POST OFFICE STAYS OPEN. WE ARE PLANNING TO MOVE UP TO OUR HOME IN OLD CHATHAM IN RETIREMENT, AND ONE OF OUR CHIEF CRITERIA IS A POST OFFICE WITHIN WALKING DISTANCE.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

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i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

This would be a huge disappointment to me. I have a small business. I need to get money orders here. With owning a restaurant. I do not have time to travel to another P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment

my employment small business is here



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Loya Jackson Owner of Jackson's

Address:

646 + 648 Albany Turnpike PO Box 57
PO Box 35

Telephone:

794-7373 794-0302

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

PICK UP HEZO MAIL AFTER
 PROLONGED HOLIDAY

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

ON ROUTE 395, ONE A MILE NORTH AND ONE FOUR MILES SOUTH. THERE IS
 ANOTHER ON 395 FIVE OR SIX MILES NORTH.

THERE ARE TWO POST OFFICES



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: I AM NOW AT THE END OF THE ROUTE, GETTING DELIVERY AT TIMES AS LATE AS 5 P.M. EAST CHATHAM P.O. IS ONLY A MILE OR SO AWAY. I SHOULD GET EARLIER DELIVERY

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DONALD R. HENDERSON

Address: 340 LOWER CROFT LN OLD CHATHAM, NY 12136-1900

Telephone: 518.392.3678

Date: 4/30/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 13712004-12136
ITEM NO. 38
PAGE 57

My concern is whether we will be required to change our address and notify the world of the change or will ll 12136 mail be automatically forwarded to 12060.

At my age, it would be a bother to notify all those who communicate with me by mail.



Postal Service Customer Questionnaire

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Postal Services

	Daily	Weekly	Monthly	Never
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Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
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Nonpostal Services

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- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

EAST CHATHAM, NY P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?



Better



Just as Good



No Opinion



Worse

If yes, please explain:

USE OF EAST CHATHAM, CLOSER TO HOME

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Tom Chase

Address:

63 UPPER CROFT ROAD, OLD CHATHAM, NY 12136

Telephone:

518-392-0834

Date:

4/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Jennifer Lou and Bryan Sotherden
70 Haddock Hill Road
Old Chatham NY 12136

May 12, 2011

Dear Decision Maker:

We strongly oppose the closure of the Old Chatham NY Post Office!

We depend on the services at the Old Chatham Post Office, as we maintain a small business selling items on ebay and etsy. We depend on our Post Office for not only rural delivery of our personal and business mail, but also to accept our metered mail packages. For economy, we often walk our packages to the Post Office, which allows use to save fuel costs, as well as another way to connect to our community.

The Post Office is often where we meet out neighbors. As parents of two small children, we connect to our community through our walks to the hamlet. We have met and kept our friends on those walks! The Post Office maintains the ONLY community bulletin board for local announcements (like when the bear is first sited in town so we can take our bird feeders down) Announcements are also responsible for returning lost pets and items to their owners. The bulletin Board is also a place for small business owners to connect to Old Chatham.

If our Post Office is closed it will be a financial and social burden to our personal and our community's economy. If we must go to further post offices, we must burn gas to do so, we will lose our community identity and address, and we lose a little more of our history.

Please consider helping us maintain the community so many of us have moved here to find, by KEEPING our Post Office open!

Thank you for your consideration and assistance,

Sincerely,



Jennifer Lou Sotherden
Bryan Sotherden

Cc: Congressman Gibson
Senator Gillibrand
Senator Schumer



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|---|-----------------------------|

- | | | |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☒ No Opinion

☒ Worse

If yes, please explain:

I am concerned about the people who are currently employed in the Old Chatham office and would like to be assured before choosing between the 3 items I have checked

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Cynthia Valles

Address:

P.O. Box 163

Telephone:

Date:

11 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Willis Hammel + Lori Hammel

Address:

Upper Cady Rd - Old Chatham

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I PASS THE CHATHAM PO Daily



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

ALL OVER



Personal needs

ALL OVER



Banking

CHATHAM



Employment

RETIRED



Social needs

ALL OVER

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

way out of my way to
get mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

~~Chatham~~ East Green Bush

☐ Personal needs

☒ Banking

~~Chatham~~ Nassau

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

PETER TARTAGSKA

Address:

PO BX 75 Old Chatham NY

Telephone:

518-766-7230

Date:

5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following: **SOMETIMES**

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: TOMMA VON HAEFTEN

Address: 632 ALBANY TRK

Telephone: 314 1123

Date: 5/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WE LOVE OUR LOCAL POST OFFICE!
VERY OFTEN WE JUST BARELY GET THERE
IN TIME BEFORE IT CLOSES - HAVING TO
DRIVE WOULD MEAN MISSING A FASTER
SERVICE



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

JAMES LAWRENCE

Address:

632 ALBANY TURNPIKE

Telephone:

518 794 7182

Date:

NOV 23, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Not having our local P.O. would be a hardship in the winter when roads are often marginal and we typically stay home. We live across the street from the O.C. P.O. and depend on it for our business too.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

E. Chatham



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better☒ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

I like the post office in O.C. but understand it can't last forever.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

ERIC WOLF

Address:

P.O. Box 7

Telephone:

O.C., NY. 12136

Date:

5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

learn local news

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Roger Mason

Address:

Box 138 Old Chatham NY 12136

Telephone:

518 392 9330

Date:

May 31, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.